



**Medicaid Enterprise**

Iowa Department of Human Services

**All Providers  
Appendix**

 Medicaid Enterprise Department of Human Services	Provider <b>All Providers</b> Appendix	Page 1
		Date February 1, 2006

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## APPENDIX

### A. ADDRESSES OF LOCAL HUMAN SERVICES OFFICES

County and Area Manager	Phone Numbers	Location	Mailing Address (if different)
<b>Adair</b> Wendy Rickman	641-743-2119	400 Public Square Greenfield IA 50849	
<b>Adams</b> Wendy Rickman	641-322-4031	500 Ninth St Courthouse Corning IA 50841	
<b>Allamakee</b> Gary Lippe	563-382-2928 800-611-7781	Courthouse Waukon IA 52172	
<b>Appanoose</b> Marc Baty	641-437-4450 888-820-0804	209 E Jackson PO Box 488 Centerville IA 52544	
<b>Audubon</b> Thomas Bouska	866-202-5968	210 North Market Audubon IA 50025	
<b>Benton</b> Marc Baty	319-472-4746 888-480-0062	114 E Fourth St Vinton IA 52349	
<b>Black Hawk</b> Evan Klenk	319-291-2441	1407 Independence Ave PO Box 7500 Waterloo IA 50704-7500	
<b>Boone</b> Wendy Rickman	515-433-0593 800-753-2136	900 W Mamie Eisenhower Boone IA 50036	
<b>Bremer</b> Evan Klenk	319-352-4233 888-887-4296	209 20th St NW PO Box 822 Waverly IA 50677	



<b>County and Area Manager</b>	<b>Phone Numbers</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Buchanan</b> Gary Lippe	319-334-6091 800-642-6609	1415 First St W PO Box 753 Independence IA 50644	
<b>Buena Vista</b> Pat Penning	712-749-2536 800-205-8893	311 E Fifth Street Storm Lake IA 50588	
<b>Butler</b> Evan Klenk	319-267-2594 800-873-1340	713 Elm St Allison IA 50602	
<b>Calhoun</b> Kenneth Riedel	712-297-8524 877-529-6873	515 Court St PO Box 71 Rockwell City IA 50579	
<b>Carroll</b> Thomas Bouska	712-792-4391 866-202-5968	608 N Court Ste C Carroll IA 51401	
<b>Cass</b> Thomas Bouska	712-243-4401 877-455-3211	601 Walnut St Atlantic IA 50022	
<b>Cedar</b> Denise Gonzales	563-886-6036 877-272-0614	101 Lynn St Tipton IA 52772	
<b>Cerro Gordo</b> Evan Klenk	641-424-8641 800-217-6903	Mohawk Square 22 N Georgia Ave Ste 1 Mason City IA 50401	
<b>Cherokee</b> Pat Penning	712-225-6723 866-640-7087	239 W Maple Cherokee IA 51012	
<b>Chickasaw</b> Evan Klenk	641-228-5713 888-417-9027	910 E Main New Hampton IA 50659	
<b>Clarke</b> Wendy Rickman	641-342-6516	115 N Main PO Box 377 Osceola IA 50213	



<b>County and Area Manager</b>	<b>Phone Numbers</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Clay</b> Pat Penning	712-262-3586 866-536-2749	217 W Fifth St PO Box 7977 Spencer IA 51301	
<b>Clayton</b> Gary Lippe	563-422-5634 800-632-0014	Clayton County Office Bldg 100 Sandpit Rd Elkader IA 52043	
<b>Clinton</b> Gary Lippe	563-242-0573 800-798-4737	PO Box 1180 121 Sixth Ave S Clinton IA 52733	
<b>Crawford</b> Thomas Bouska	712-263-5668 800-396-9027	1527 Fourth Ave S Denison IA 51442	
<b>Dallas</b> Wendy Rickman	515-993-5817 800-397-3232	902 Court St Adel IA 50003	
<b>Davis</b> Marc Baty	641-664-2239 888-338-6067	203 S Madison PO Box 107 Bloomfield IA 52537	
<b>Decatur</b> Wendy Rickman	641-446-4312	210 N Main St Leon IA 50144	
<b>Delaware</b> Gary Lippe	563-927-4512 866-927-4512	721 S Fifth St PO Box 500 Manchester IA 52057	
<b>Des Moines</b> Denise Gonzales	319-753-1671 888-346-9561	Income Maintenance Unit 1000 N Roosevelt Burlington IA 52601	
<b>Dickinson</b> Pat Penning	712-336-2555 866-336-2555	1710 Gary Ave Spirit Lake IA 51360	



<b>County and Area Manager</b>	<b>Phone Numbers</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Dubuque</b> Gary Lippe	563-557-8251 800-650-6361	799 Main St PO Box 87 Dubuque IA 52004	
<b>Emmet</b> Pat Penning	712-362-7237 800-449-6540	220 S First St Estherville IA 51334	
<b>Fayette</b> Gary Lippe	563-422-5634 800-632-0014	129A N Vine PO Box 476 West Union IA 52175	
<b>Floyd</b> Evan Klenk	641-228-5713 888-417-9027	1206 S Main PO Box 158 Charles City IA 50616	
<b>Franklin</b> Evan Klenk	800-873-1340	123 First Avenue SW Hampton IA 50441	
<b>Fremont</b> Thomas Bouska	800-486-1269	414 Clay Street Sidney IA 51652	
<b>Greene</b> Thomas Bouska	515-386-2143 866-202-5968	Courthouse 114 N Chestnut Jefferson IA 50129	
<b>Grundy</b> Evan Klenk	319-267-2594 800-873-1340	704 H Avenue Grundy Center IA 50638	
<b>Guthrie</b> Thomas Bouska	866-202-5968	Courthouse 200 N Fifth St Guthrie Center IA 50115	
<b>Hamilton</b> Kenneth Riedel	515-832-9555 800-944-1764	2300 Superior St Webster City IA 50595	
<b>Hancock</b> Evan Klenk	641-585-3271 866-707-3271	120 E Eighth St Courthouse Annex Garner IA 50438	



<b>County and Area Manager</b>	<b>Phone Numbers</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Hardin</b> Kenneth Riedel	641-939-8141 877-486-8141	1201 14th Ave Eldora IA 50627	
<b>Harrison</b> Thomas Bouska	712-644-2460 800-326-7732	204 E Sixth St PO Box 189 Logan IA 51546	
<b>Henry</b> Denise Gonzales	319-986-5157 800-824-4295	205 W Madison Mt Pleasant IA 52641	
<b>Howard</b> Gary Lippe	563-382-2928 800-611-7781	205 E Second St Cresco IA 52136	
<b>Humboldt</b> Kenneth Riedel	515-332-3383 877-529-6873	Courthouse Dakota City IA 50529	PO Box 656 Humboldt IA 50548
<b>Ida</b> Pat Penning	712-225-6723 866-640-7087	401 Moorehead Ida Grove IA 51445	239 W Maple Cherokee IA 51012
<b>Iowa</b> Marc Baty	319-472-4746 888-480-0062	950 Franklyn Ave Marengo IA 52301	
<b>Jackson</b> Gary Lippe	563-652-2550 800-237-0089	115 S Olive St PO Box 1134 Maquoketa IA 52060	
<b>Jasper</b> Kenneth Riedel	641-792-1955 800-342-0829	120 First St N Suite 500 Newton IA 50208	
<b>Jefferson</b> Marc Baty	641-472-5011 800-642-6249	51 W Hempstead PO Box 987 Fairfield IA 52556	
<b>Johnson</b> Marc Baty	319-339-6171	Eastdale Plaza 1700 S First Ave Iowa City IA 52244	



<b>County and Area Manager</b>	<b>Phone Numbers</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Jones</b> Marc Baty	319-462-3557 800-765-3522	500 W Main St Anamosa IA 52205	
<b>Keokuk</b> Marc Baty	641-622-2090 800-745-1481	1303 S 200th Ave PO Box 308 Sigourney IA 52591	
<b>Kossuth</b> Pat Penning	515-295-7771 800-840-6525	109 W State St Algona IA 50511	
<b>Lee</b> (North Office) Denise Gonzales	319-372-4412 888-569-8501	Workforce Center 610 Eighth St PO Box 188 Fort Madison IA 52627	
<b>Lee</b> (South Office) Denise Gonzales	319-524-1052 888-790-9757	307 Bank St PO Box 937 Keokuk IA 52632	
<b>Linn</b> Marc Baty	319-892-6700 866-534-3112	411 Third St SE Suite 160 Cedar Rapids IA 52401	
<b>Louisa</b> Denise Gonzales	319-523-2412 800-423-4724 877-272-0614	407 Washington St Wapello IA 52653	
<b>Lucas</b> Wendy Rickman	641-774-5071 888-818-1900	125 S Grand PO Box 735 Chariton IA 50049	
<b>Lyon</b> Pat Penning	712-737-2943 800-337-2943	315 First Ave Ste 210 Rock Rapids IA 51246	PO Box 375 Orange City IA 51041



<b>County and Area Manager</b>	<b>Phone Numbers</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Madison</b>			
Wendy Rickman	515-462-2931 888-462-2931	209 E Madison Winterset IA 50273	
<b>Mahaska</b>			
Marc Baty	641-673-3496 800-407-6250	410 S 11th St PO Box 290 Oskaloosa IA 52577	
<b>Marion</b>			
Wendy Rickman	641-842-5087 800-798-5524	3014 E Main PO Box 191 Knoxville IA 50138	
<b>Marshall</b>			
Kenneth Riedel	641-752-6741 800-714-4588	206 W State St Marshalltown IA 50158	
<b>Mills</b>			
Thomas Bouska	712-527-4803 800-486-1269	101 Central Suite 124 PO Box 469 Glenwood IA 51534	
<b>Mitchell</b>			
Evan Klenk	888-417-9027	509 State St Osage IA 50461	
<b>Monona</b>			
Thomas Bouska	800-326-7732	Courthouse 610 Iowa Ave Onawa IA 51040	
<b>Monroe</b>			
Marc Baty	641-932-5187 888-818-2500	103 S Clinton PO Box 176 Albia IA 52531	
<b>Montgomery</b>			
Thomas Bouska	712-623-4838	1109 Highland PO Box 525 Red Oak IA 51566	
<b>Muscatine</b>			
Denise Gonzales	563-263-9302 877-272-0614	120 E 3rd St 4th Fl Muscatine IA 52761	



<b>County and Area Manager</b>	<b>Phone Numbers</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>O'Brien</b> Pat Penning	712-957-5135 800-392-3895	160 Second St SE PO Box 400 Primghar IA 51245	
<b>Osceola</b> Pat Penning	712-957-5135 800-392-3895	300 Seventh St Sibley IA 51249	PO Box 400 Primghar IA 51245
<b>Page</b> Thomas Bouska	712-542-5111 877-996-1199	121 S 15th Ste C PO Box 178 Clarinda IA 51632	
<b>Palo Alto</b> Pat Penning	800-449-6540 800-840-6525	2105 Main Emmetsburg IA 50536	220 S First St Estherville IA 51334
<b>Plymouth</b> Pat Penning	712-546-8877 800-546-8870	19 Second Ave NW LeMars IA 51031	
<b>Pocahontas</b> Kenneth Riedel	712-335-3565 877-529-6873	23 Third Ave NE PO Box F Pocahontas IA 50574	
<b>Polk</b> (Administrative) Wendy Rickman	515-283-9238	City View Plaza 1200 University Ave Des Moines IA 50314-2330	
<b>Polk (Central)</b> Wendy Rickman	515-286-3555	1900 Carpenter Des Moines IA 50314-1309	
<b>Polk (East)</b> Wendy Rickman	515-286-3270	1740 Garfield Des Moines IA 50316-2646	
<b>Polk (Refugee Services)</b> Wendy Rickman	515-283-7999	1200 University Ave Des Moines IA 50314-2334	
<b>Pottawattamie</b> Thomas Bouska	712-328-5661 866-788-1805	417 E Kaneshville Blvd Council Bluffs IA 51503	



<b>County and Area Manager</b>	<b>Phone Numbers</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Poweshiek</b> Kenneth Riedel	641-236-3149	927 Broad St Grinnell IA 50112	
<b>Ringgold</b> Wendy Rickman	641-464-2247	109 W Madison Courthouse Mount Ayr IA 50854	
<b>Sac</b> Thomas Bouska	866-202-5968	116 S State St Ste B Sac City IA 50583-2350	
<b>Scott</b> Denise Gonzales	563-326-8680	428 Western Ave 2nd Fl Davenport IA 52801	
<b>Shelby</b> Thomas Bouska	800-396-9027	719 Market Harlan IA 51537	
<b>Sioux</b> Pat Penning	712-737-2943 800-337-2943	215 Central Ave SE PO Box 375 Orange City IA 51041	
<b>Story</b> Kenneth Riedel	515-292-2035 800-232-7347	126 S Kellogg Ste 101 Ames IA 50010	
<b>Tama</b> Kenneth Riedel	641-484-3406	129 W High St Toledo IA 52342	
<b>Taylor</b> Thomas Bouska	877-996-1199	309 Main Bedford IA 50833	
<b>Union</b> Wendy Rickman	641-782-2173	300 N Pine St Ste 9 Creston IA 50801	
<b>Van Buren</b> Marc Baty	319-293-3791	Van Buren County Court House Keosauqua IA 52565	



<b>County and Area Manager</b>	<b>Phone Numbers</b>	<b>Location</b>	<b>Mailing Address (if different)</b>
<b>Wapello</b> Marc Baty	641-682-8793 888-338-6067	120 E Main PO Box 457 Ottumwa IA 52501	
<b>Warren</b> Wendy Rickman	515-961-5353 800-286-6424	901 E Iowa PO Box 729 Indianola IA 50125	
<b>Washington</b> Marc Baty	319-863-0049 866-863-0061	2175 Lexington Blvd Bldg 3 PO Box 519 Washington IA 52353	
<b>Wayne</b> Wendy Rickman	641-872-1820	117 W Jackson Corydon IA 50060	
<b>Webster</b> Kenneth Riedel	515-955-6353 877-529-6873	330 First Ave N PO Box 837 Fort Dodge IA 50501	
<b>Winnebago</b> Evan Klenk	641-585-3271 866-707-3271	126 S Clark St Forest City IA 50436	
<b>Winneshiek</b> Gary Lippe	563-382-2928 800-611-7781	2307 US Hwy 52 S PO Box 286 Decorah IA 52101	
<b>Woodbury</b> Pat Penning	712-255-0833 877-259-4992	Trosper-Hoyt County Services Bldg 822 Douglas St Sioux City IA 51101-1024	
<b>Worth</b> Evan Klenk	800-217-6903	95 Ninth St N Northwood IA 50459	
<b>Wright</b> Kenneth Riedel	515-532-6645 800-873-1759	114 First St SW PO Box 346 Clarion IA 50525	



**B. ADDRESSES OF SOCIAL SECURITY ADMINISTRATION OFFICES**

Patients may also use the toll-free number, 1-800-772-1213, to get directions to the office and office hours.

<b>Social Security Office</b>	<b>Phone Number</b>	<b>Counties Served</b>	
<b>Ames</b> 600 5th St Ste 100 Ames IA 50010	515-233-5017	Boone Dallas	Story
<b>Burlington</b> 3012 Division St Burlington IA 52601	800-772-1213	Des Moines Henry	Lee Louisa
<b>Carroll</b> 628 N Main St Ste 104 Carroll IA 51401	712-792-9000	Audubon Carroll Crawford	Greene Guthrie Shelby
<b>Cedar Rapids</b> 5021 Duffy Drive NE Ste A Cedar Rapids IA 52402	319-393-0045	Benton Iowa	Jones Linn
<b>Clinton</b> 226 Fourth Ave S Clinton IA 52732	563-243-5002	Clinton	
<b>Council Bluffs</b> 1026 Woodbury Ave Council Bluffs IA 51503	712-328-0854	Fremont Harrison	Mills Pottawattamie
<b>Creston</b> 201 N Elm St Creston IA 50801	641-782-2114	Adair Adams Cass Clarke Decatur Madison	Montgomery Page Ringgold Taylor Union



<b>Social Security Office</b>	<b>Phone Number</b>	<b>Counties Served</b>	
<b>Davenport</b> 131 W 3rd St Ste 100 Davenport IA 52801	563-326-1621	Cedar Muscatine	Scott
<b>Decorah</b> 317 Washington St Ste 1 Decorah IA 52101	563-382-2924	Allamakee Chickasaw	Howard Winneshiek
<b>Des Moines</b> Room 293 Federal Bldg 210 Walnut St Des Moines IA 50309	800-772-1213	Polk Warren	
<b>Dubuque</b> 1635 Associates Dr Ste 101 Dubuque IA 52002	563-582-3626	Clayton Delaware	Dubuque Jackson
<b>Fort Dodge</b> 2315 2nd Ave N Fort Dodge IA 50501	515-576-5185	Calhoun Hamilton Humboldt Kossuth	Pocahontas Webster Wright
<b>Iowa City</b> 400 S Clinton Room 206 Iowa City IA 52240	319-338-9461	Johnson Washington	
<b>Marshalltown</b> 2502 S 2nd St Marshalltown IA 50158	641-752-6376	Jasper Marshall	Poweshiek Tama



<b>Social Security Office</b>	<b>Phone Number</b>	<b>Counties Served</b>
<b>Mason City</b> 208 N Adams Ave Mason City IA 50401	641-423-4325	Cerro Gordo Mitchell Floyd Winnebago Franklin Worth Hancock
<b>Oskaloosa</b> 1211 A Ave E Oskaloosa IA 52577	641-673-8681	Keokuk Marion Mahaska
<b>Ottumwa</b> 1301 N Elm St 2nd Fl PO Box 458 Ottumwa IA 52501	641-682-8501	Appanoose Monroe Davis Van Buren Jefferson Wapello Lucas Wayne
<b>Sioux City</b> 3555 Southern Hills Dr Sioux City IA 51106	712-255-5525	Lyon Sioux Monona Woodbury Plymouth
<b>Spencer</b> 304 1/2 11th St SW Plaza Spencer IA 51301	712-262-5350	Clay O'Brien Dickinson Osceola Emmet Palo Alto
<b>Storm Lake</b> Colonial Mall 800 Oneida St Storm Lake IA 50588	712-732-1095	Buena Vista Ida Cherokee Sac
<b>Waterloo</b> 904 W 4th St Waterloo IA 50702	319-234-1554	Black Hawk Fayette Bremer Franklin Buchanan Grundy Butler Hardin



**C. ADDRESSES OF EPSDT CARE COORDINATION AGENCIES**

<b>County</b>	<b>EPSDT Contact and Contact Agency</b>	<b>Address</b>	<b>Phone Numbers</b>
<b>Adair</b>	Mary Groves MATURA Action Corporation	203 W Adams St Creston IA 50801	641-782-8431
<b>Adams</b>	Joan Gallagher Taylor County Public Health	405 Jefferson Bedford IA 50833	712-523-3405 800-425-0051
<b>Allamakee</b>	Molly Schulte Visiting Nurse Association of Dubuque	1454 Iowa St PO Box 359 Dubuque IA 52004	563-556-6200 800-862-6133
<b>Appanoose</b>	Renee Wallace Community Health Services of Marion County	104 S Sixth St PO Box 152 Knoxville IA 50138	641-828-2238
<b>Audubon</b>	Beth Leichti Community Opportunities, Inc.	603 W 8th St PO Box 427 Carroll IA 51401	712-792-9266 800-642-6330
<b>Benton</b>	Cecelia Nassif Mid-Iowa Community Action, Inc.	126 S Kellogg Ste 1 Ames IA 50010	515-232-9020 800-890-8230
<b>Black Hawk</b>	Crystal Schmitz Black Hawk County Health Department	1407 Independence Ave 4th Fl Waterloo IA 50703	319-291-2413
<b>Boone</b>	See Benton County.		
<b>Bremer</b>	See Black Hawk County.		
<b>Buchanan</b>	See Black Hawk County.		
<b>Buena Vista</b>	Tami Meendering Upper Des Moines Opportunity, Inc.	101 Robbins Ave PO Box 519 Graettinger IA 51342	712-859-3885 800-245-6151
<b>Butler</b>	Rose Brady North Iowa Community Action Organization	300 15th St NE PO Box 1627 Mason City IA 50401	641-423-5044 800-657-5856
<b>Calhoun</b>	See Audubon County.		
<b>Carroll</b>	See Audubon County.		



<b>County</b>	<b>EPSDT Contact and Contact Agency</b>	<b>Address</b>	<b>Phone Numbers</b>
<b>Cass</b>	Sara Pauley Crawford County Home Health, Hospice, & Public Health	Courthouse Annex 105 N Main St Denison IA 51442	712-263-3303
<b>Cedar</b>	Barb Garlinghouse Community Health of Jones County	104 Broadway Place Anamosa IA 52205	319-462-6135
<b>Cerro Gordo</b>	See Butler County.		
<b>Cherokee</b>	Jeanne Dykshorn Mid-Sioux Opportunity, Inc.	418 Marion St Remsen IA 51050	712-786-3418 800-859-2025
<b>Chickasaw</b>	See Allamakee County.		
<b>Clarke</b>	See Appanoose County.		
<b>Clay</b>	See Buena Vista County.		
<b>Clayton</b>	See Allamakee County.		
<b>Clinton</b>	See Cedar County.		
<b>Crawford</b>	See Cass County.		
<b>Dallas</b>	See Audubon County.		
<b>Davis</b>	Peggy Moreland Lee County Health Department	2218 Avenue H Fort Madison IA 52627	319-372-5225 800-458-6672
<b>Decatur</b>	See Appanoose County.		
<b>Delaware</b>	See Allamakee County.		
<b>Des Moines</b>	Jen Weidman Washington County Public Health & Home Care	110 N Iowa Ave Washington IA 52353	319-653-7758 800-655-7758
<b>Dickinson</b>	See Buena Vista County.		
<b>Dubuque</b>	See Allamakee County.		
<b>Emmet</b>	See Buena Vista County.		
<b>Fayette</b>	See Allamakee County.		
<b>Floyd</b>	See Butler County.		



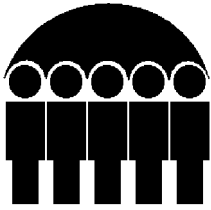
<b>County</b>	<b>EPSDT Contact and Contact Agency</b>	<b>Address</b>	<b>Phone Numbers</b>
<b>Franklin</b>	See Butler County.		
<b>Fremont</b>	Carol Timm Visiting Nurse Association of Pottawattamie County	300 W Broadway Ste 10 Council Bluffs IA 51503	712-328-2636 800-255-3560
<b>Greene</b>	See Audubon County.		
<b>Grundy</b>	See Black Hawk County.		
<b>Guthrie</b>	See Audubon County.		
<b>Hamilton</b>	June Weiss Webster County Health Department	330 1st Ave N Ste L-2 Fort Dodge IA 50501	515-574-3842 888-289-3318
<b>Hancock</b>	See Butler County.		
<b>Hardin</b>	See Benton County.		
<b>Harrison</b>	See Cass County.		
<b>Henry</b>	See Des Moines County.		
<b>Howard</b>	See Allamakee County.		
<b>Humboldt</b>	See Hamilton County.		
<b>Ida</b>	See Cherokee County.		
<b>Iowa</b>	Judy Grecian Johnson County Public Health	1105 Gilbert Court Iowa City IA 52240	319-356-6045
<b>Jackson</b>	See Cedar County.		
<b>Jasper</b>	Vicki Nolton Grinnell Regional Medical Center	210 4th Ave Grinnell IA 50112	641-236-2566
<b>Jefferson</b>	See Davis County.		
<b>Johnson</b>	See Iowa County.		
<b>Jones</b>	See Cedar County.		
<b>Keokuk</b>	Heidi Scott Child Health Specialty Clinics American Home Finding Association	201 S Market St Ottumwa IA 52501	641-682-8784 800-452-1098



<b>County</b>	<b>EPSDT Contact and Contact Agency</b>	<b>Address</b>	<b>Phone Numbers</b>
<b>Kossuth</b>	See Butler County.		
<b>Lee</b>	See Davis County.		
<b>Linn</b>	Gloria Witzberger Hawkeye Area Community Action Program	1515 Hawkeye Dr Hiawatha IA 52233	319-393-7811 800-332-5289
<b>Louisa</b>	Carine Townsend Unity Health Care – Public Health	1609 Cedar St Muscatine IA 52761	563-264-9161
<b>Lucas</b>	See Appanoose County.		
<b>Lyon</b>	See Cherokee County.		
<b>Madison</b>	See Adair County.		
<b>Mahaska</b>	See Jasper County.		
<b>Marion</b>	See Appanoose County.		
<b>Marshall</b>	See Benton County		
<b>Mills</b>	See Fremont County		
<b>Mitchell</b>	See Butler County.		
<b>Monona</b>	See Cass County		
<b>Monroe</b>	See Appanoose County.		
<b>Montgomery</b>	See Adams County.		
<b>Muscatine</b>	See Louisa County.		
<b>O'Brien</b>	See Buena Vista County.		
<b>Osceola</b>	See Buena Vista County.		
<b>Page</b>	See Adams County.		
<b>Palo Alto</b>	See Buena Vista County.		
<b>Plymouth</b>	See Cherokee County		
<b>Pocahontas</b>	See Buena Vista County.		
<b>Polk</b>	Sonni Vierling Visiting Nurse Services	1111 9th St Ste 320 Des Moines IA 50314	515-558-9960



<b>County</b>	<b>EPSDT Contact and Contact Agency</b>	<b>Address</b>	<b>Phone Numbers</b>
<b>Pottawattamie</b>	See Fremont County.		
<b>Poweshiek</b>	See Jasper County.		
<b>Ringgold</b>	See Adair County.		
<b>Sac</b>	See Audubon County.		
<b>Scott</b>	Tammy Uskavitch Community Health Care, Inc.	500 W River Dr Davenport IA 52801	563-336-3131
<b>Shelby</b>	See Cass County.		
<b>Sioux</b>	See Cherokee County.		
<b>Story</b>	See Benton County.		
<b>Tama</b>	See Benton County.		
<b>Taylor</b>	See Adams County.		
<b>Union</b>	See Adair County.		
<b>Van Buren</b>	See Davis County.		
<b>Wapello</b>	See Keokuk County.		
<b>Warren</b>	See Appanoose County.		
<b>Washington</b>	See Des Moines County.		
<b>Wayne</b>	See Appanoose County.		
<b>Webster</b>	See Hamilton County.		
<b>Winnebago</b>	See Butler County.		
<b>Winneshiek</b>	See Allamakee County.		
<b>Woodbury</b>	Mary Schaffhausen Siouxland Community Health Center	1021 Nebraska St PO Box 5410 Sioux City IA 51102	712-202-1033 888-371-1965
<b>Worth</b>	See Butler County.		
<b>Wright</b>	See Hamilton County.		



Iowa Department of Human Services

For Human Services use only:  
**General Letter No. 8-AP-104**  
Employees' Manual, Title 8  
Medicaid Appendix

April 2, 1999

## **ALL PROVIDERS MANUAL TRANSMITTAL NO. 99-1**

ISSUED BY: Division of Medical Services, Iowa Department of Human Services

SUBJECT: *All Providers Manual*, Chapter C, *Recipient Eligibility*, pages 39 through 44, revised; Chapter D, *General Program Policies*, pages 3, 4, 5, and 14, revised; *Appendix*, pages 1 through 8, revised.

This release:

- ◆ Adds the prior authorization requirement for male sexual dysfunction drugs.
- ◆ Deletes the dental prior authorization requirement for oral prophylaxis more frequently than every six months.
- ◆ Includes the revised *Health Services Application*.
- ◆ Updates the directory of the Department's county offices.

### **Date Effective**

Deletion of the dental prior authorization requirement was effective on July 1, 1998. The drug prior authorization requirement is effective on March 1, 1999. Directory and form changes are effective upon receipt.

### **Material Superseded**

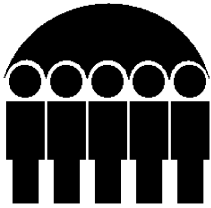
Remove the following pages from *All Providers Manual* and destroy them:

<u>Page</u>	<u>Date</u>
<b>Chapter C</b> 39-44	2/96
<b>Chapter D</b> 3	February 1, 1997
4	April 1, 1994
14	July 1, 1997
<b>Appendix</b> 1-8	November 1, 1995

**Additional Information**

Providers who determine presumptive eligibility should use up remaining supplies of the *Health Services Application* before reordering.

If any portion of this manual is not clear, please direct your inquiries to Consultec, fiscal agent for the Department of Human Services.



Iowa Department of Human Services

For Human Services use only:

**General Letter No. 8-AP-134**

Employees' Manual, Title 8  
Medicaid Appendix

February 18, 2000

**ALL PROVIDERS MANUAL TRANSMITTAL NO. 00-1**

ISSUED BY: Division of Medical Services, Iowa Department of Human Services

SUBJECT: *All Providers Manual*, Table of Contents (pages 3 and 3a), revised; Chapter C, *Recipient Eligibility*, pages 1 through 10, 17 through 28, 39 through 44, 55, 56, 59, and 60, revised; and *Appendix*, pages 2 through 20, revised.

This release:

- ◆ Incorporates instructions for filing claims for people who must meet a Medically Needy spenddown obligation.
- ◆ Removes information about the *Medical Expense Verification*, form MA-4069. This form is no longer used in the Medically Needy Program.
- ◆ Transmits revised form 470-2927, *Health Services Application*, used by providers qualified to determine presumptive eligibility for pregnant women.
- ◆ Updates form 470-2629, *Presumptive Medicaid Income Calculation*, to the version currently in use.
- ◆ Updates form 470-2780, *Presumptive Medicaid Eligibility Notice of Decision*, to correct dates.
- ◆ Makes other minor corrections to the text.
- ◆ Updates the list of addresses of Social Security Administration, Department of Human Services, and EPSDT care coordination agency offices.

**Date Effective**

Upon receipt

**Material Superseded**

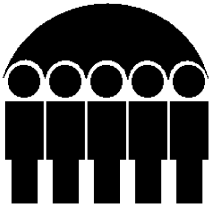
Remove the following pages from *All Providers Manual* and destroy them:

<u>Page</u>	<u>Date</u>
Table of Contents (page 3)	June 1, 1999
Table of Contents (page 3a)	June 1, 1998
<b>Chapter C</b>	
1, 2, 3, 4, 4a	June 1, 1999
5, 6	July 1, 1997
7, 8	February 1, 1997

9	July 1, 1997
10	February 1, 1997
17, 18	May 1, 1996
19-22	July 1, 1997
23, 24	July 1, 1995
25, 26	10/98
27	July 1, 1997
28	6/88
29-32	November 1, 1993
39-44	2/99
55, 56	4/97
59, 60	7/97
<b>Appendix</b>	
2-8	March 1, 1999
9-20	November 1, 1995

**Additional Information**

If any portion of this manual is not clear, please direct your inquiries to Consultec, fiscal agent for the Department of Human Services.



Iowa Department of Human Services

For Human Services use only:

**General Letter No. 8-AP-171**

Employees' Manual, Title 8

Medicaid Appendix

July 23, 2001

## **ALL PROVIDERS MANUAL TRANSMITTAL NO. 01-1**

**ISSUED BY:** Division of Medical Services, Iowa Department of Human Services

**SUBJECT:** *ALL PROVIDERS MANUAL*, Table of Contents (pages 1, 2, 3, and 3a), revised; Chapter B, *General Information About the Program*, pages 3 through 12, 12a, and 13 through 18, revised; Chapter C, *Recipient Eligibility*, page 6, 7, 8, 9, 17, 18, 19, 26 through 34, 38, 51, and 55 through 60, revised, and pages 6a through 6e, new; and *Appendix*, pages 1 through 20, revised.

### **Summary**

This letter transmits:

- ◆ Updates to the list of Medicaid provider types.
- ◆ Additions to the list of Medicaid coverage groups, including new groups for:
  - Employed people with disabilities.
  - Women who need treatment for breast or cervical cancer or a pre-cancerous condition.
- ◆ A description of the presumptive eligibility determination process for women in the new cancer treatment coverage group.
- ◆ Clarification of the recipient eligibility information available through REVS.
- ◆ Clarification that not all mental health services are covered under fee-for-service reimbursement and that there is a preauthorization process for recipients enrolled in the Iowa Plan.
- ◆ New forms for authorizing providers to do presumptive eligibility determinations for women needing treatment for breast or cervical cancer.
- ◆ An updated form 470-2629, *Presumptive Medicaid Income Calculation*, reflecting current income limits. The 4/01 version of the form must be used to get a correct eligibility determination. Supplies of the previous version should be destroyed.
- ◆ A revised form 470-2580, *Presumptive Eligibility Notice of Decision*, reflecting the new group of women who can be presumptively eligible for Medicaid. Supplies of this version of the form will be distributed to the new group of qualified providers. Qualified providers for pregnant women should continue to use the previous version of the form until supplies are exhausted.
- ◆ An updated list of Social Security Administration offices.

**Date Effective**

July 1, 2001

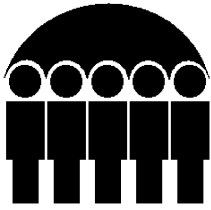
**Material Superseded**

Remove the following pages from the *Medicaid All Providers Manual* and destroy them:

<u>Page</u>	<u>Date</u>
Table of Contents (pp. 1 and 2)	September 1, 1997
Table of Contents (pp. 3 and 3a)	February 1, 2000
<b>Chapter B</b>	
3-6	October 1, 1994
7-9	June 1, 1999
10-12, 12a, 13	September 1, 1997
14	July 1, 1995
15	May 1, 1996
16	July 1, 1997
17, 18	October 1, 1994
<b>Chapter C</b>	
6-9, 17-19, 26-33	February 1, 2000
34, 38	July 1, 1997
51	November 1, 1993
55, 56	4/00
57	July 1, 1997
58	November 1, 1993
59, 60	12/99
<b>Appendix</b>	
1	March 1, 1999
2-20	February 1, 2000

**Additional Information**

If any portion of this manual is not clear, please direct your inquiries to Consultec, fiscal agent for the Department of Human Services.



Iowa Department of Human Services

For Human Services use only:

**General Letter No. 8-AP-194**

Employees' Manual, Title 8

**Medicaid Appendix**

September 20, 2002

## **ALL PROVIDERS MANUAL TRANSMITTAL NO. 02-1**

**ISSUED BY:** Division of Financial, Health, and Work Supports  
Bureau of Long Term Care

**SUBJECT:** ***ALL PROVIDERS MANUAL***, Table of Contents, pages 3 and 3a, revised; Chapter C, *Recipient Eligibility*, pages 1, 23, 24, 38 through 50, 55, and 56, revised; and pages 22a and 22b, new; Chapter D, *General Program Policies*, pages 3 through 9, 12, 13, and 14, revised; and Appendix, pages 1 through 8, revised.

### **Summary**

Chapter C is revised to:

- ◆ Reflect the income limit for pregnant women, which increased to 200% of the federal poverty level effective July 1, 2000.
- ◆ Add form 470-3931, *Medically Needy Expense Deletion Request*, which is to be used when a prescription is filled and billed for a potentially eligible Medically Needy recipient, but the recipient doesn't pick up the prescription.
- ◆ Update form 470-2927, *Health Services Application*, and its Spanish translation, form 470-2927(S), and instructions. Qualified providers may continue to use the previous version of the *Health Services Application* until supplies are exhausted.
- ◆ Update form 470-2629, *Presumptive Medicaid Income Calculation*, to include the amount of income to use when calculating presumptive Medicaid eligibility for households with more than six people.

Chapter D is revised to:

- ◆ Update the list of services that require prior approval.
- ◆ Update the address of the Department of Human Services Appeals Section.
- ◆ Revise the hours that the Drug Prior Authorization and Providers Relations units can be contacted by telephone.
- ◆ Correct and update the provider form request.

The Appendix is revised to update the list of Department of Human Services local offices. Due to restructuring, many Department offices are open less than full time. Phone calls and mail should be directed to the full time office housing the staff for those counties.

### **Date Effective**

Changes in services that require prior approval were effective July 1, 1999, and August 1, 2001. Changes regarding the forms *Health Services Application* were effective January 1, 2002. Changes regarding the *Presumptive Medicaid Income Calculation* were effective April 1, 2002. All other changes were effective July 1, 2002.

### **Material Superseded**

Remove the following pages from *ALL PROVIDERS MANUAL* and destroy them:

<u>Page</u>	<u>Date</u>
<b>Contents</b>	
3, 3a	July 1, 2001
<b>Chapter C</b>	
1, 23, 24	February 1, 2000
38	July 1, 2001
39-50	1/00
55, 56	4/01
<b>Chapter D</b>	
3, 4	March 1, 1999
5	June 1, 1999
6-9, 12, 13	July 1, 1997
14	March 1, 1999
<b>Appendix</b>	
1-8	July 1, 2001

### **Additional Information**

The updated provider manual containing the revised pages can be found on the Internet at:

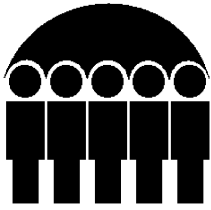
**[www.dhs.state.ia.us/policyanalysis](http://www.dhs.state.ia.us/policyanalysis)**

If you do not have Internet access, you may request a paper copy of this manual transmittal by sending a written request to:

ACS  
Manual Transmittal Requests  
PO Box 14422  
Des Moines, IA 50306-3422

Include your Medicaid provider number, name, address, provider type, and the transmittal number that you are requesting.

If any portion of this manual is not clear, please direct your inquiries to ACS, fiscal agent for the Department of Human Services.



Iowa Department of Human Services

For Human Services use only:

**General Letter No. 8-AP-238**

Employees' Manual, Title 8

Medicaid Appendix

November 19, 2003

## **ALL PROVIDERS MANUAL TRANSMITTAL NO. 03-1**

ISSUED BY: Division of Medical Services

SUBJECT: **ALL PROVIDERS MANUAL**, Table of Contents, pages 1, 2, and 3a, revised; Chapter B, *General Information About the Program*, pages 1 through 12, 12a, and 13 through 18, revised, and page 12b, new; Chapter C, *Recipient Eligibility*, pages 18, 55, and 56, revised; Chapter D, *General Program Policies*, pages 4 through 8, 12, and 13, revised; and Appendix, pages 1 through 20, revised.

### **Summary**

Chapter B is updated to reflect:

- ◆ Restructuring of Department field offices.
- ◆ Changes in coverage for advanced registered nurse practitioner services.
- ◆ The additions of interim medical monitoring and treatment to the home- and community-based services brain injury waiver.
- ◆ The addition of adult day care, prevocational, and transportation services to the home- and community-based services mental retardation waiver.
- ◆ Current copayment policies for prescription drugs and physician services.

Chapter C is updated to reflect:

- ◆ Changes to REVS that require entry of dates with eight digits instead of six (MMDDYYYY).
- ◆ The current version of form 470-2629, *Presumptive Medicaid Income Calculation*. Form 470-2629 is revised annually due to changes in the federal poverty guidelines.

Chapter D is updated to:

- ◆ Update the revised list of services requiring prior approval. This revision adds the following services requiring prior approval:
  - Dental services: more than two porcelain crowns in a 12-month period.
  - Medical equipment and supplies: augmentative communication systems and enteral products, pumps and supplies.
- ◆ Reflect new procedures for the electronic submission of claims.
- ◆ Revise the hours the Drug Prior Authorization department can be reached by telephone.

All chapters are revised to change the name of the fiscal agent from 'Consultec' to 'ACS.' The appendix is revised to update addresses and phone numbers.

### **Date Effective**

Changes regarding services that require prior approval were effective July 1, 2002.  
Changes regarding presumptive eligibility for pregnant women were effective April 1, 2003.  
Changes to waiver services, copayment, and claim submission were effective July 1, 2003.  
Changes regarding REVS were effective October 1, 2003.  
Changes regarding advanced registered nurse practitioners are effective December 1, 2003.

### **Material Superseded**

Remove the following pages from *ALL PROVIDERS MANUAL* and destroy them:

<u>Page</u>	<u>Date</u>
<b>Table of Contents</b>	
1, 2	July 1, 2001
3a	July 1, 2002
<b>Chapter B</b>	
1	July 1, 1997
2	June 1, 1999
3-12, 12a, 13-18	July 1, 2001
<b>Chapter C</b>	
18	July 1, 2001
55, 56	4/02
<b>Chapter D</b>	
4-8, 12, 13	July 1, 2002
<b>Appendix</b>	
1-8	September 1, 2002
9-20	July 1, 2001

### **Additional Information**

The updated provider manual containing the revised pages can be found at:  
**[www.dhs.state.ia.us/policyanalysis](http://www.dhs.state.ia.us/policyanalysis)**.

If you do not have Internet access, you may request a paper copy of this manual transmittal by sending a written request to:

ACS  
Manual Transmittal Request  
PO Box 14422  
Des Moines, IA 50306-3422

Include your Medicaid provider number, name, address, provider type, and the transmittal number that you are requesting.

If any portion of this manual is not clear, please direct your inquiries to ACS, fiscal agent for the Department of Human Services.



Medicaid Enterprise  
Department of Human Services

For Human Services use only:  
**General Letter No. 8-AP-260**  
Employees' Manual, Title 8  
Medicaid Appendix

February 3, 2006

## **ALL PROVIDERS MANUAL TRANSMITTAL NO. 06-1**

ISSUED BY: Division of Medical Services, Iowa Department of Human Services

SUBJECT: ***ALL PROVIDERS MANUAL:***

Chapter I, ***General Program Policies***, pages 3, 4, 6, 13, 15, 18, 22, 28, and 57, revised;

Chapter II, ***Member Eligibility***, Table of Contents, page 1, revised; pages 3 and 21, revised; and pages 20a through 20d, new;

Appendix, Title Page, new; Table of Contents, page 1, revised; and pages 1 through 18, revised.

### **Summary**

All Providers Manual, Chapter I, has been updated to:

- ◆ Correct references to the IME Provider Cost Audits and Rate Setting Unit.
- ◆ Clarify information on accessing Provider Manuals and reflect the decision to combine former chapters E and F into one Chapter III that contains all of the provider-specific information.
- ◆ Correct descriptions of covered infant and toddler services and transportation services.

All Providers Manual, Chapter II, has been updated to include the new Medicaid coverage group called Iowa Family Planning Network. Services covered are limited to family planning and family planning-related services as listed in this chapter. Member eligibility will be identified on the *Medicaid Assistance Eligibility Card (Limited Benefits)*.

The following contact information has been updated in the All Providers Manual, Appendix:

- ◆ Local Human Services offices
- ◆ Social Security Administration offices
- ◆ Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Care Coordination offices

### **Date Effective**

February 1, 2006

## Material Superseded

Remove the following pages from the ***ALL PROVIDERS MANUAL***, and destroy them:

<u>Page</u>	<u>Date</u>
<b>Chapter I</b>	
3, 4, 6, 13, 15, 18, 22, 28	July 1, 2005
57	June 30, 2005
<b>Chapter II</b>	
Contents (p. 1)	June 30, 2005
3, 21	June 30, 2005
<b>Appendix</b>	
Contents (p. 1)	February 1, 2000
1-20	October 1, 2003

## Additional Information

The updated provider manual containing the revised pages can be found at:  
**[www.ime.state.ia.us/](http://www.ime.state.ia.us/)**

If you do not have Internet access, you may request a paper copy of this manual transmittal by sending a written request to:

Iowa Medicaid Enterprise  
Provider Services  
PO Box 36450  
Des Moines, IA 50315

Include your Medicaid provider number, name, address, provider type, and the transmittal number that you are requesting.

If any portion of this manual is not clear, please direct your inquiries to Iowa Medicaid Enterprise.